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pki.dmdc.osd.mil/milc
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**i DMDC Customer Connect Portal Centralized Hub**

We're excited to introduce the new DMDC Customer Connect Portal, a one-stop shop for all your self-service needs, from finding helpful resources to submitting DEERS data corrections online.

Need answers fast? Meet your new Virtual Agent Liaison (VAL)! Available 24/7, VAL is a powerful chatbot ready to help you and your family resolve common questions instantly. If your issue requires a closer look, VAL ensures a smooth transition to our dedicated Data Analysis and Correction (DAC) team.

Visit us at www.mybenefits.mil/customerconnect to get started.

i We're Modernizing Your Login Experience!

We're excited to announce [myAuth](#) — a new, secure, and user-friendly way to access your DoD applications, supported by the Defense Manpower Data Center (DMDC).

I want to...

Elect to receive TRICARE correspondence by email

Manage health benefits

Manage my SGLI

View my health care coverage

Obtain proof of health coverage

Retrieve my correspondence

Update my name in DEERS

Get answers about my ACA form

Update family members in DEERS

Don't see what you are looking for? Browse the menus, search or check our [FAQ](#).

[More Goals](#) ▼

**i DMDC Customer Connect Portal Centralized Help**

We're excited to introduce the new DMDC Customer Connect Portal. It's a new way to get help from finding helpful resources to submitting DEERS data corrections online. Need answers fast? Meet your new Virtual Age Correction (DAC) team.

Visit us at www.mybenefits.mil/customerconnect

[Beneficiary Web Enrollment \(BWE\)](#)[Transfer of Education Benefits \(TEB\)](#)[Life Insurance \(SOES - SGLI Online Enrollment System\)](#)**i We're Modernizing Your Login Experience!**

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I want to...[? Elect to receive TRICARE correspondence by email](#)[Manage health benefits](#)[Manage my SGLI](#)[View my health care coverage](#)[Obtain proof of health coverage](#)[Retrieve my correspondence](#)[? Update my name in DEERS](#)[? Get answers about my ACA form](#)[? Update family members in DEERS](#)

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[More Goals ▾](#)



Transfer Education Benefits

Sponsor

Name Victoria Anne Cantalupo
Rank 1LT
Status Request Approved
Status Date 2025-04-09
Obligation End Date 2029-04-04
Reject Reason
Sponsor Months Used 0
Transfer months available to allocate 34

 [Status Update Letter](#)

 [Next Steps](#)

 [Click here for Frequently Asked Questions on the rules for Transferability of Education Benefits.](#)

Additional information for Colmery Act see [our FAQ](#)

Message from Your Service Component

 ATTENTION ARNG SOLDIERS: To Transfer Education Benefits to qualified dependents I UNDERSTAND: 1) I must have at least 6 years of qualifying Armed Forces service. 2) I must have an NGB-23 in my iPERMS records that confirms 6 or more years of service. 3) **I must commit to a 4 year service obligation**. 4) I must not have any current FLAGS at time of my TEB request or during the TEB approval process. 5) I must verify my remaining service and extend if necessary. 6) Upon approval, I must return to the milConnect website to confirm my TEB Obligation End Date. 7) All communication concerning my TEB request will be sent to my military (.mil) email address. For the status of your TEB transfer request, or to obtain a copy of your TEB Approval Notice, please refer to the milConnect website. For TEB specific questions, e-mail the ARNG GI Bill Support Team at: arng.esc.ch33@mail.mil.

For additional questions about your Education Benefits, please [click here to visit our Contact Support](#) page to determine who you should talk to.

For all the steps to transfer your benefits, [click here to see our How to Transfer Benefits](#) page.

[TEB Beneficiary Guide](#)



CAUTION - OBLIGATION NOT YET FULFILLED. You incurred a 4-year service obligation based on your transfer of Post-9/11 GI Bill benefits to your eligible dependent(s). Your current service Obligation End Date (OED) is: 20290404. Your current service dates indicate that you have not yet fulfilled the service obligation required to retain your transferred benefit for your eligible dependent(s). Warning: You must remain in the uniformed service until your OED. If you fail to fulfill your service obligation for transferability, the VA will cease further benefit award for dependent(s) and initiate Recoupment of all transferred benefits paid. Note: Guard and Selected Reserve members are required to maintain an uninterrupted Selected Reserve status during the entire Obligatory Service Time.



milConnect

Serving those who serve our country.

You are signed in as a sponsor: Zel Kerkel 1

Sign Out



Correspondence/Documentation

Benefits

FAQ

Search



Transfer Education Benefits ?

Sponsor

Name	Zel William Kerkel
Rank	SGT
Status	
Status Date	
Obligation End Date	
Reject Reason	
Sponsor Months Used	0
Transfer months available to allocate	36

*may be
incorrect

Message from Your Service Component

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[TEB Beneficiary Guide](#)

For completion of this form, you may list a maximum total of 36 months; however, all 36 months may not be available to transfer if you have previously used education benefits. To receive a formal determination of the number of months of benefit to which you are entitled, please complete and submit an application for benefits.

<https://www.va.gov/education/how-to-apply/>

The VA will notify you in writing of your eligibility under the Post-9/11 GI Bill and provide the exact amount of entitlement you have available to use or transfer.

Select the educational program from which to transfer benefits

Select the educational program from which to transfer benefits

- ☒ Post-9/11 GI Bill, Chapter 33
- ☐ Career Intermission Program status (Active/Inactive)

Relation	Name	Birth Date	Months	Months Used	Begin Date	Revoke	Revoke Date
Spouse(eligible)	Giovanni C Cantalupo	1994-09-22	2	0	2025-04-05	☐	

If you have any questions regarding your family members, [click here to contact your Service personnel center](#).

To determine your remaining months of entitlement, contact The Department of Veterans Affairs at 1-888-GI-BILL-1 (1-888-442-4551) to speak with a Veterans Benefits Counselor or [click here to visit the VA's Education and Training page](#).

Update Request

Cancel Changes

Transferability of Education Benefits Acknowledgments

- ☒ a) I am eligible for the Post-9/11 GI Bill, the program I am applying to transfer. I acknowledge that transferability is not an entitlement, and I should not presume automatic approval of my request. Accordingly, I acknowledge that it is my responsibility to check the status of my request's progress via this website. If my request is approved and as evidence an approval letter is auto-generated, I will pick up the letter via this website. Because I am the Service Member, the approval letter is addressed to me and lists the approved terms of transfer, including my specific Service Obligation End Date and the allocation of benefits per dependent. I acknowledge that without an auto-generated approval letter, I have not been approved to transfer my benefits.
- ☒ b) I understand I may transfer up to 36 months (or my remaining months of eligibility, whichever is less) of my education benefits to my eligible dependents. I may access a formal statement of the number of months of education benefits to which I am entitled at the following website: www.va.gov/education/gi-bill/post-9-11/ch-33-benefit. I retain the right to modify or revoke months of education benefits, designated to eligible and approved dependents, at any time until they are exhausted after approval without incurring an additional obligation. At the same time, I understand that I may not change a 0-month designation of benefits once I am separated, retired, or discharged. Accordingly, I acknowledge that I have been advised to designate at least 1 month of benefits to each eligible dependent prior to my separation from the Armed Forces (i.e. Active Duty or Selected Reserve).
- ☒ c) I understand that my spouse may use the benefit immediately and children (ages 18-26) after I have served 10 years. Note: This condition does not apply to Purple Heart recipients.
- ☒ d) I understand and agree to remain in the Armed Forces, with no break in Active Duty or Selected Reserve service for greater than 24 hours, for four years from the date of this transfer request. Eligibility does not guarantee approval. This service obligation does not apply to Purple Heart recipients who are still serving in the Armed Forces when they apply to transfer education benefits. I understand that failure to complete my service obligation may lead to my dependent(s) losing their entitlement. If the Department of Veterans Affairs has already made payments before the entitlements were lost, these payments become overpayments.
- ☒ e) I understand that I am responsible for reimbursing the Department of Veterans Affairs for any overpayments due to not completing my additional obligated term of service agreement. (Service documentation will remain on file with the Service.)
- ☒ f) I understand that in order to request this transfer, if I'm eligible for the MGIB (Chapter 30, 38 USC), or the MGIB-SR (Chapter 1606, 10 USC), I am converting from that program to the Post-9/11 GI Bill. This conversion is irrevocable.

Select the educational program from which to transfer benefits

- ☐ Post-9/11 GI Bill, Chapter 33
- ☐ Career Intermission Program status (Active/Inactive)

Relation	Name	Birth Date	Months	Months Used	Begin Date	Revoke	Revoke Date
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Submit Request

Cancel Changes

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- ☒ *f) I understand that in order to request this transfer, if I'm eligible for the MGIB (Chapter 30, 38 USC), or the MGIB-SR (Chapter 1606, 10 USC), I am converting from that program to the Post-9/11 GI Bill. This conversion is irrevocable.*
- ☒ g) I understand I cannot receive more than a total of 48 months of benefits under two or more programs.
- ☒ h) If electing Chapter 33 in lieu of Chapter 30, my months of entitlement under Chapter 33 will be limited to the number of months of entitlement remaining under Chapter 30 on the effective date of my election. However, if I completely exhaust my entitlement remaining under Chapter 30 before the effective date of my Chapter 33 election, I may receive up to 12 additional months of benefits under Chapter 33.
- ☒ i) My conversion to the Post-9/11 GI Bill is *irrevocable* and may not be changed.
- ☒ j) As a Service Member or Veteran with only one qualifying period of service for GI Bill purposes after 31 July 2011, and who has elected and used some GI Bill entitlement (other than the Post 9/11 GI Bill), I will not be eligible for Post-9/11 GI Bill benefits. Therefore, I will not be eligible to transfer Post-9/11 GI Bill benefits to dependents.

Transfer Education Benefits Help & Support

If you have questions about your eligibility for the Post-9/11 GI Bill or to determine your remaining months of entitlement, contact The Department of Veterans Affairs at 1-888-GI-BILL-1 (1-888-442-4551) to speak with a Veterans Benefits Counselor or [click here to visit the VA's Education and Training page](#).

Do not call the Department of Veterans Affairs with questions about your eligibility for Transferability of Education Benefits (TEB). To determine your eligibility, [click here to read "About Your Education Benefits"](#).